

Warranty Office/ Automotive industry (China)

- A German engineering & consultancy company is currently setting up a
- > service in China called "Warranty Office" for a client in the
 - > automotive industry (an international car manufacturer).
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 - > This office is based on a service already successfully installed in
 - > Germany and in the US, the same concept will now be implemented for
 - > the same OEM in China.
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 - > For the new team in China several roles are required.
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 - > The main focus of the warranty office is to reduce warranty costs. The
 - > warranty office team members will be embedded in 3 different
 - > departments of the clients organisation(customer service, quality and
 - > product development)
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 - > The required roles are as follows:
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 - > • Policy/AWA Recovery Project Manager in quality dept.
 - > • Recovery Spike & ECB Project Manager in quality dept.
 - > • Statistical Data (AWS) Analyst in quality dept.
 - > • Body + EESE (electric/electronic) Quarterback in customer service
 - > dept.
 - > • Body + EESE Quarterback in product development dept.
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 - > Detailed job descriptions / requirement descriptions are available on
 - > enquiry.
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 - > The job will start with a two weeks training session in Germany
 - > already mid of February 2011.
 - > The annual growth salary is ranging from 27.000 to 34.000 EUR
 - > (equivalent in RMB) depending on the respective role.
- Good written and spoken English is a basic requirement, Chinese language skills are
- > desired, too.
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- complete applications (cover letter+CV+references) of interested candidates can
- > be sent to cindy_cai@talentchoice.net .