

**ORDINARY GENERAL SHAREHOLDERS' MEETING HELD ON 20<sup>th</sup> APRIL 2021**

**QUORUM OF CONSTITUTION**

<b>Shareholders</b>	<b>% Total Capital</b>
<b>Present</b>	14
<b>Represented</b>	31
<b>Total</b>	45

**ING RESULTS**

<b>Agenda</b>	<b>Resolution</b>	<b>Passed by the favorable vote of the following percentage of the share capital attending the meeting</b>
Item 1	Approval of the individual and consolidated annual accounts and their respective management reports (financial information) corresponding to the 2020 financial year.	99.9955
Item 2	Approval of the non-financial information included in the consolidated management report corresponding to the financial year, closed on 31 December 2020.	99.9296
Item 3.1	Approval of the proposed application of result corresponding to 2020 financial year.	99.9967
Item 3.2	Distribution of available reserves.	99.9967
Item 4	Approval of the management of the Board of Directors during the 2020 financial year.	99.9967
Item 5	Amendment of article 14 of the Articles of Association to regulate the attendance and participation in the General Meeting of Shareholders by on-line telematic means.	99.9933
Item 6	Delegation to the Board of Directors of the faculty to issue bonds, obligations and other fixed-income securities, convertible and/or exchangeable for shares in the Company or exchangeable for shares in other companies, as well as warrants and any other financial instruments giving the right to acquire newly issued shares in the Company, for a period of five years and with the power, where appropriate, to increase the share capital and to exclude pre-emptive subscription rights.	99.9206
Item 7	Delegation of powers to formalize all the resolutions adopted by the General Shareholders' Meeting.	99.9933